

# **WHAT ARE THE NEW RULES FOR PUBS WHEN THEY RE-OPEN?**

## **1. Table service and avoiding ordering at the bar**

The government's official guidance states 'indoor table service must be used where possible.'

Outdoor table service should also be encouraged though customers are permitted to stand outside if distanced appropriately.'

The guidelines do not explicitly forbid customers from ordering at the bar, but strongly suggests establishments should 'prevent customers from remaining at the bar or counter after ordering'.

## **2. Contactless Ordering**

Where possible, the guidelines also suggest that venues make it possible for guests to order and pay through a contactless app.

## **3. No loud music or live entertainment**

The guidelines explicitly state that venues should ensure that guests aren't needing to raise their voices or lean in the hear one another, stating 'this includes, but is not limited to, refraining from playing music or broadcasts that may encourage shouting, including if played at a volume that make normal conversation difficult.'

The guidance warns venues they 'should not permit live performances, including drama, comedy and music, to take place in front of a live audience.'

## **4. Groups of six**

When sitting inside pubs or restaurants, people will be allowed to gather at a social distance in groups of six, with a maximum of two households involved.

The six-person limit remains in pub gardens, although friends from more than two households will be allowed to socialise.

## **5. Disposable condiments and cutlery**

In addition to being advised to use disposable condiments so that one bottle of ketchup, for example, doesn't get used by several people in one day, cutlery won't be laid out on tables unless people order food.

The guidance says venues should 'minimise customer self-service of food, cutlery and condiments to reduce the risk of transmission. For example, providing cutlery and condiments only when food is served.'

## **6. Venues to keep a record of contact details**

Venues are advised to 'assist (NHS Test and Trace) by keeping a temporary record of customers and visitors for 21 days.'

The thought is that if there is a breakout of the virus again, people can be contacted easily to help minimise potentially spreading this further.

## **7. No more than 30 people indoors**

Even if a venue has the capacity to hold more than that number safely indoors, the guidelines insist that no more than 30 should be allowed to congregate indoors.

This is in part due to their safety in getting to and from the venue. [The majority of our customers will either walk, cycle or drive here].

## **8. One-in, one-out toilets**

In the guidelines, pubs are urged to use a 'limited entry approach' with a 'one in one out' rule.