

Date: February 2021

Dear Sir or Madam,

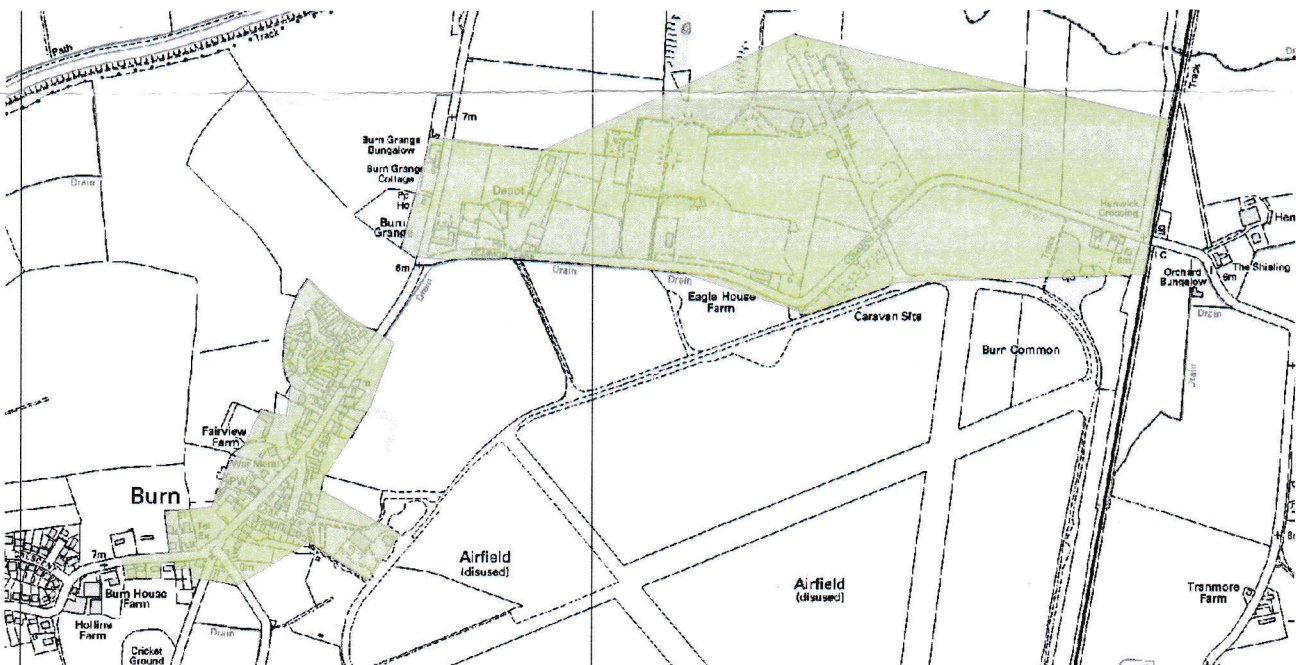
## River Aire at Burn: New Flood Warning Service

The Environment Agency is continuously updating its flood warnings. Our ambition is that all properties within what is called "Flood Zone 2" will be offered an appropriate warning service and that this will help homeowners and communities to be better prepared for flooding from rivers and the sea.

We have been able to create a **free** flood warning in your local area of Burn, which includes this property. The flood risk has not been changed by this new flood warning, but we are now able to inform more people when flooding is expected to their property.

As of 17<sup>th</sup> February 2021, the new flood warning has been created and includes 126 properties. This is shown by the green area below.

The accuracy of flood warnings improves over time as we gather more data and get a better understanding of how the river reacts to heavy rainfall. As this is a brand new flood warning, there may be a higher than normal occurrence of false alarms to begin with.



Each warning area has access to a Quickdial number. This allows you access to the latest flood warnings and alerts issued for your area when you call Floodline. These code/s are listed in the table below.

Flood warning area code	Flood warning area name	Flood Warning Description	Quickdial codes
123FWF763	River Aire at Burn	Burn including properties on the A19 Road, West Lane, Park Lane, Barff View, and Common Lane	304261

## Next Steps

**Sign up to receive warnings:** Call Floodline **0345 988 1188**, or visit our website <https://flood-warning-information.service.gov.uk/warnings>

You can receive a warning message as a phone call to your house, place of work or mobile, as well as an option to receive a text message or e-mail.



FLOOD ALERT

**Flood Alert** – Prepare. Flooding is possible.



FLOOD WARNING

**Flood Warning** – Act. Flooding to property is expected. Immediate action required.



**Understand your risk:** You are located in a Flood Warning area. What is the risk to your property? Are your access routes affected? Do you know what you would do if a Flood Warning was issued?



**Make a plan:** Taking steps to prepare for flooding can significantly reduce the damage to a home and possessions (by around 40%), reduce risk to life, and reduce the likelihood of suffering from mental health impacts in the future. <https://flood-warning-information.service.gov.uk/what-to-do-in-a-flood>

**Get involved:** Communities and people are stronger together. There are lots of ways you can get involved.



Can you provide valuable local knowledge before, during and after a flood incident? Would you be interested in Community Flood Plans and wider flood awareness work?

If you are an active member of the community and are interested in how you can help your community before, during or after a flood, please get in touch through the email address at the bottom of this letter.



**Property:** Owners can also consider installing Property Flood Resilience (PFR) measures such as door barriers and air-brick covers. The National Flood Forum's (NFF) website has helpful details: [www.floodforum.org.uk](http://www.floodforum.org.uk). The NFF may also be able to advise further on taking forward plans for private flood defences. Further information can also be found here: [www.yorkshirefloodresilience.co.uk](http://www.yorkshirefloodresilience.co.uk)

**Insurance:** The creation of and inclusion of properties into a Flood Warning area does not affect the information provided by us to the insurance industry.



Insurers choose whether they want to use Environment Agency data to inform their decision making. If they use it, they do so alongside other relevant information, including any that the customer may be able to provide. Insurers will then make an assessment as to whether they can provide insurance cover and under what terms.

Think about getting insurance to protect your home or business. Check that flood cover is included as part of your buildings and contents insurance.

**FloodRe** may be able to help with insurance [www.floodre.co.uk](http://www.floodre.co.uk).

If you have any questions on the Flood Warning, please do not hesitate to get in touch via the email address at the bottom of this letter.

*Non flood warning related enquiries should be directed to: [enquiries@environment-agency.gov.uk](mailto:enquiries@environment-agency.gov.uk) or by calling **03708 506 506**.*

Yours sincerely,

Kirsty Welch

**Yorkshire Flood Resilience Team**

Environment Agency

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